Web Enabled Order Inquiry

It is more important than ever to deliver superior customer service at a reduced cost. You need to accommodate your customers, trading partners, sales representatives and employees in today's 24/7 marketplace. Datanational's rapid deployment approach can provide access to your Order Inquiry application over the Internet in a secure, customizable and easy-to-navigate format. Many of our customers have recognized significant benefits and internal cost reductions through delivery of the high level of functionality provided by the eBusiness development tools and infrastructure, such as Java, PHP, IBM WebSphere and open-source portals.

Customers/Trading Partners

This web-based solution will make it simple for your customers to inquire on their past or current orders and track the shipping status by linking directly to the carriers' websites.

Sales Representatives

Giving your sales force the appropriate tools to service your customers is critical. If you have a traveling sales staff, this is a great tool to provide them access to critical customer information while they are on the road.
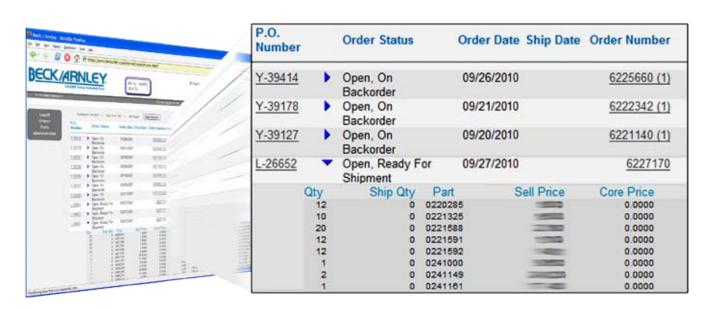
Customer Service

Great customer service goes a long way. Our solution will provide your customer service staff with instant access to order information they need to service your customers.

The Datanational Advantage

As a services organization, we take great pride in our work and count on our clients to refer us to other companies who may benefit from our professional services. Our track record of success is based upon our obsessive commitment to customer care. We take our responsibility for their mission-critical application systems very seriously and exercise great care in delivering our services.

We are engaged by Automotive Aftermarket companies to provide knowledge and resources for specific IT projects. We deliver specific industry knowledge and expertise to meet with specific requirements, deliver, document and train. Then we depart until we're needed for another successful project. This type of solution delivers upon the true value proposition of the Internet in a Business-to-Business integration.

P.O. Number		Order Status	Order Date	Ship Date	Order Number
Y-39414	▶	Open, On Backorder	09/26/2010		6225660 (1)
Y-39178	▶	Open, On Backorder	09/21/2010		6222342 (1)
Y-39127	▶	Open, On Backorder	09/20/2010		6221140 (1)
L-26652	▼	Open, Ready For Shipment	09/27/2010		6227170

Qty	Ship Qty	Part	Sell Price	Core Price
12	0	0220285		0.0000
10	0	0221325		0.0000
20	0	0221588		0.0000
12	0	0221591		0.0000
12	0	0221592		0.0000
1	0	0241000		0.0000
2	0	0241149		0.0000
1	0	0241161		0.0000

IT Solutions for Business

Your leading provider for Enterprise Software Solutions

IBM Business Partner