business continuity
system recovery



Big Business Solution for a Small Business Price

Datanational's Business Continuity and System Recovery will provide your company with our expert and dedicated recovery service, should you need to declare a disaster due to an unplanned system outage. Datanational will provide you with unparalleled value when it comes to taking care of your system recovery requirements.

Instead of just a paper contract, you will have a real-life response structure at your disposal. Our knowledge and specialization will provide the fastest path to getting your critical employees back online and resuming key business processes.

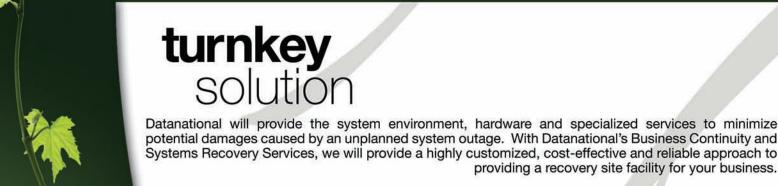
key considerations

Over the last several years, every business has faced an onslaught of challenges: global economic volatility, fierce competition, customer churn, mergers and acquisitions, rising security concerns and waves of regulatory compliance issues. Meanwhile, stakeholders continue to demand that businesses increase profits, lower costs, expand market share and grow revenue. Businesses face a variety of risks to their systems and business data, such as accidentally deleted files, data corruption from viruses or hacker attacks, software/hardware failures, power outages or any of a wide range of natural disasters.

Your organization may be dealing with some of these challenges today; others may pose long-term obstacles to your business strategies or growth. You need the ability to ensure that IT can and will continue to deliver on your goals. That's why it's important to make information availability a key initiative for your business. Whatever its cause, downtime adds no value to your business goals. It's the equivalent of turning out the lights and sending everyone home. System downtime interferes with and delays in the forward movement of your strategies, while reducing your profitability.

In the past, there were only a handful of types of companies that were required to have formal plans in place for business continuity and disaster recovery. Now, it is likely that your company faces compliance issues, industry regulation and financial audits, requiring a sound and practical recovery scenario. This goes without mentioning the prospect of business viability and your ability to restore essential services and resume business as usual just as quickly as possible.





potential damages caused by an unplanned system outage. With Datanational's Business Continuity and Systems Recovery Services, we will provide a highly customized, cost-effective and reliable approach to providing a recovery site facility for your business.

Our dual/redundant and diverse Fiber Optic build into our facility provides the Telco grade communication bandwidth rivaling many ISP's. We are offering a vaulted disk-to-disk storage solution to facilitate the replication of your business system data to our own data center, replacing the need for everything except for a monthly backup of system objects to tape on your own system.

recovery site facility

Our recovery site facility will provide a managed physical environment, suitable for operation of the hardware to meet with your stated system availability target. It will provide appropriate security, on-site power generation, backup UPS, heating and cooling systems. We will provision sufficient communications bandwidth for current operation and expansion capabilities to meet the needs of your disaster recovery plans. A managed firewall solution will also be provided and managed by Datanational Corporation.

recovery **event**

If a recovery event should occur, Datanational will begin to prepare the recovery site facilities for your use. Your company will have immediate access to the dedicated space at our facility to be used as the recovery site. We will use reasonable efforts to make your equipment configuration available as soon as you are ready to use it.

> Datanational will provide available technical resource to help with the system restore process. We will provide a single point of contact that will coordinate support activities prior to, during, and following a recovery event or recovery exercise. Prior to an event or exercise, Datanational will assist in the planning and preparation of a system recovery.

> > During a recovery event, our personnel will assist with any issues related to the hardware and software of the configuration we provide. For an exercise as well as a recovery event, a contact person will be on-site or on-call 24 hours a day from the time you declare or begin your exercise until the event ends.

> > > Once the primary system is restored, we will provide assistance in the process of migrating the interim data back to the primary system.

> > > > Datanational's Business Continuity and Recovery Services offering will generate significant savings from your existing Disaster Recovery Service.

Contact us to discuss your requirements.

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www.datanat.com

We will provide you with a qualified, customized, and tailored solution that you can test on an annual basis without all of the pressure involved in the typical testing offered by other providers. You will experience significant savings by not having to travel to a remote location for your annual testing. We will set everything up from our location and provide you with remote access for testing.

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